



## Mallala Primary School Grievance Process Flyer

Do you have a question or concern about teaching and learning or administration at MPS?

Or

Is your question or concern about a process with the school?

### It is about teaching and learning

You may have a question around classroom behaviour, consequences, learning content, assessments, or reporting within your child's classroom.

Contact the class teacher involved to request information related to your concern. This could be through Class Dojo or another method.



### Still concerned?

Sometimes these issues cannot be solved by contacting the class teacher. You might have spoken to a teacher and not been satisfied with the response.

You can then contact the Front Office to request a time to meet school leadership on 85272240



Parents can contact the Department for Education's Parent Complaint hotline on 1800 677 435 at any time.

### It is about a school process

You may have concerns around facilities, NDIS, OSHC, a note that went home, community relationships or a concern around an external provider.

Contact the Front Office to request a time to meet school leadership on 85272240



### Still concerned?

You may not be satisfied with the school's response, or you may need further information about our processes.

Parents can seek more information or clarification from the Education Director Tanya Oshinsky on 85220900



Government of South Australia

Department for Education